

Fee information document



The English version of the document is for information purposes only. In the event of any discrepancies between the Polish and English language versions, the Polish language version shall prevail.

Name of the account provider: Bank Handlowy w Warszawie S.A.

Account name: CitiKonto Personal Account

Date: September 14, 2019

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in the Table of Fees and Charges: Accounts and Credit Line for Individual Clients.
- A glossary of the terms used in this document is available free of charge.

Service	Fee		
General services related to the account			
Payment account maintenance [CitiKonto Personal Account]	per month Total annual fee if the receipts to the Personal Account in the given month are at least PLN 3,500	PLN 3.00 PLN 36.00	
	per month Total annual fee if the receipts to the Personal Account in the given month are at least PLN 2,000	PLN 8.00 PLN 96.00	
	per month Total annual fee in other cases	PLN 15.00 PLN 180.00	
Phone banking service [CitiPhone]	per month Total annual fee	PLN 6.00 PLN 72.00	
Electronic banking service [Citibank Online]	per month Total annual fee	PLN 0.00 PLN 0.00	
SMS alert	SMS alerts other than alerts under the CitiAlerts service per month Total annual fee	PLN 0.00 PLN 0.00	
The fee includes the following service package: SMS alerts under the CitiAlerts service, Standard Package, daily summary SMS and/or e-mail alerts about events on the accounts	per month Total annual fee	PLN 6.00 PLN 72.00	

The fee includes the following service package: SMS alerts under the CitiAlerts service, Standard Package, daily summary SMS and/or e-mail alerts about events on the accounts	per month Total annual fee	PLN 10.00 PLN 120.00		
Payments (excluding payment cards)				
Internal transfer order	in the electronic banking service [Citibank Online] and in the Automatic Banker in the phone banking service [CitiPhone] via Consultant in the phone banking service [CitiPhone] and at a Bank Branch	PLN 0,00 PLN 20,00		
Transfer order	domestic PLN transfer order (other than internal transfer order) in the electronic banking service [Citibank Online]	PLN 0,00		
	and in the Automatic Banker via Consultant in the phone banking service [CitiPhone] and at a Bank Branch cross-border PLN transfer order, cross-border foreign currency transfer order, cross-border EUR transfer order in the electronic banking service	PLN 20.00 0.5% of the transfer amount		
	[Citibank Online] via Consultant in the phone banking service [CitiPhone] and at a Bank Branch domestic PLN transfer order in the	minimum PLN 30.00, maximum PLN 100.00 1% of the transfer amount minimum PLN 40.00, maximum PLN 200.00		
	Sorbnet system in the electronic banking service [Citibank Online] (excluding Citi Mobile)	PLN 20.00		
	via Consultant in the phone banking service [CitiPhone] and at a Bank Branch domestic instant PLN transfer order – Express Elixir	PLN 40.00		
	in the electronic banking service [Citibank Online] and in the Automatic Banker in the phone banking service [CitiPhone]	PLN 15.00		
	via Consultant in the phone banking service [CitiPhone] and at a Bank Branch	PLN 30.00		

Foreign currency	in the electronic banking service	0.5% of the transfer amount
transfer order	[Citibank Online]	minimum PLN 30.00,
		maximum PLN 100.00
	via Consultant in the phone	1% of the transfer amount
	banking service [CitiPhone] and at	minimum PLN 40.00,
	a Bank Branch	maximum PLN 200.00
SEPA transfer order	in the electronic banking service [Citibank Online]	PLN 5.00
	via Consultant in the phone	PLN 15.00
	banking service [CitiPhone] and at	
	a Bank Branch	
Direct debit		PLN 0.00
Standing order	creating/modifying/cancelling	PLN 0.00
	in the electronic banking service	
	[Citibank Online]	
	creating/modifying/cancelling	PLN 3.00
	in the phone banking service	
	[CitiPhone] and at a Bank Branch	
	execution	PLN 0.00
Cards and cash		
Debit card service	per month	PLN 8.00
	Total annual fee	PLN 96.00
	per month	PLN 5.00
	Total annual fee	PLN 60.00
	fee for the service of a debit card –	
	the Contactless Carrier in the form	
	of a sticker	
Issuing a payment card	issuing a Citicard payment card	PLN 0.00
	issuing a Citicard payment card as	PLN 20.00
	a result of replacement requested	
	by the Client	
Cross-border payment		PLN 0.00
transaction with the use		
of a debit card for cash		
payments		
Cross-border payment		PLN 0.00
transaction with the use		
of a debit card for non-		
cash payments		
Credit card service		the service is unavailable
Cash withdrawal	at a Bank Branch	PLN 0.00
	in Citi ATMs	PLN 0.00
	in non-Citi ATMs in Poland, via	PLN 7.00
	Merchants (with the exception of	
	the Cashback service)	
	in Citi ATMs abroad	PLN 0.00
	in non-Citi ATMs abroad	3% of the cash withdrawal amount
		minimum PLN 10.00,
		maximum PLN 200.00

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Cash deposit	at a Bank Branch in Citi ATMs in non-Citi ATMs – refers to Clients who have cancelled their monthly subscription per month	PLN 0.00 PLN 0.00 PLN 8.00 PLN 3.00		
	Total annual fee monthly subscription – unlimited number of deposits in non-Citi ATMs in Poland	PLN 36.00		
Overdrafts and related services				
Overdraft [Credit Line]	annual overdraft [Credit Line] fee fee for changing the overdraft	no fee in the first year; in the following years 1.75% of the overdraft [Credit Line] limit, no less than PLN 50.00 PLN 40.00		
	[Credit Line] limit			
Other services				
Preparing a statement of payment transactions	additional account statement, hard copy – applicable to Clients who signed the Deposit Product Agreement on or after August 22, 2011	PLN 5.00		
	renewed monthly account Statement sent to Client – fee for each month (also applies to former Bank Clients) – in hard copy	PLN 10.00		
	renewed monthly account Statement sent to Client – fee for each month (also applies to former Bank Clients) – in electronic format	PLN 8.00		
	account history for up to 12 months (for more than 12 months only in the form of monthly statements)	PLN 20.00		
	other certificates concerning the Account (also with other banking products – also applies to former Bank Clients), also making a specification of payment transactions, other than those listed above – in hard copy	PLN 70.00		
	other certificates concerning the Account (also with other banking products – also applies to former Bank Clients), also making a specification of payment transactions, other than those listed hereinabove – in electronic format	PLN 45.00		
Issuing a certificate of payment account operated	in hard copy in electronic format	PLN 15.00 PLN 13.00		