## Fee information document



The English version of the document is for information purposes only. In the event of any discrepancies between the Polish and English language versions, the Polish language version shall prevail.

## Name of the account provider: Bank Handlowy w Warszawie S.A.

## Account name: CitiKonto Personal Account - opened from September 1st, 2020 or changed to CitiKonto from September 1st, 2020.

## Date: June 16, 2021

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in the Table of Fees and Charges: Accounts and Credit Line for Individual Clients.
- A glossary of the terms used in this document is available free of charge.

Service	Fee			
General services related to the account				
Payment account maintenance [CitiKonto Personal Account]	per month <b>Total annual fee</b>	PLN 0.00 <b>PLN 0.00</b>		
<b>Phone banking service</b> [CitiPhone]	per month <b>Total annual fee</b> when the average monthly balance across all accounts amounts, as a minimum, to PLN 100,000 per month <b>Total annual fee</b>	PLN 0.00 <b>PLN 0.00</b> PLN 9.00 <b>PLN 108.00</b>		
Electronic banking	in other cases - customers who submitted an instruction to activate the service per month	PLN 0.00		
service [Citibank Online]	Total annual fee	PLN 0.00		
SMS alert	SMS alerts other than alerts under the CitiAlerts service per month <b>Total annual fee</b>	PLN 0.00 <b>PLN 0.00</b>		
The fee includes the following <b>service package:</b> <b>SMS alerts</b> under the CitiAlerts service, Standard Package, daily summary SMS and/or e-mail alerts about events on the accounts	per month <b>Total annual fee</b>	PLN 6.00 <b>PLN 72.00</b>		

The fee includes the following <b>service package:</b> <b>SMS alerts</b> under the CitiAlerts service, Premium Package, SMS and/or email alerts about each event on the accounts	per month <b>Total annual fee</b>	PLN 10.00 <b>PLN 120.00</b>		
Payments (excluding payment cards)				
Internal transfer order	in the electronic banking service [Citibank Online] and in the Automatic Banker in the phone banking service [CitiPhone] via Consultant in the phone	PLN 0.00 PLN 30.00		
	banking service [CitiPhone] or at a Bank Branch	T LIN 30.00		
Transfer order	domestic PLN transfer order (other			
	than internal transfer order) in the electronic banking service [Citibank Online]	PLN 0.00		
	and in the Automatic Banker via Consultant in the phone banking service [CitiPhone] or	PLN 30.00		
	at a Bank Branch cross-border PLN transfer order, cross-border foreign currency transfer order, cross-border EUR transfer order outside the EEA			
	in the electronic banking service [Citibank Online]	0.25% of the transfer amount minimum PLN 10.00, maximum PLN 100.00		
	via Consultant in the phone banking service [CitiPhone] or at a Bank Branch domestic PLN transfer order in the Sorbnet system	1% of the transfer amount minimum PLN 30.00, maximum PLN 300.00		
	in the electronic banking service [Citibank Online]	PLN 20.00		
	via Consultant in the phone banking service [CitiPhone] or at a Bank Branch domestic instant PLN transfer order	PLN 40.00		
	<ul> <li>Express Elixir</li> <li>in the electronic banking service</li> <li>[Citibank Online]</li> <li>and in the Automatic Banker</li> <li>in the phone banking service</li> <li>[CitiPhone]</li> </ul>	PLN 0 for the first 3 Express Elixir transfer orders in in a given month; PLN 5 for each subsequent Express Elixir transfer order		
	via Consultant in the phone banking service [CitiPhone] or at a Bank Branch	PLN 30.00		

	cross-border EUR transfer order within the EEA in the electronic banking service [Citibank Online]	PLN 0.00
	via Consultant in the phone banking service [CitiPhone] or at a Bank Branch	PLN 30.00
Foreign currency transfer order	in the electronic banking service [Citibank Online] via Consultant in the phone banking service [CitiPhone] or at a Bank Branch	0.25% of the transfer amount minimum PLN 10.00, maximum PLN 100.00 1% of the transfer amount minimum PLN 30.00, maximum PLN 300.00
SEPA transfer order	in the electronic banking service [Citibank Online] via Consultant in the phone banking service [CitiPhone] or at a Bank Branch	PLN 0.00 PLN 30.00
Direct debit		PLN 0.00
Standing order	creating/modifying/cancelling in the electronic banking service [Citibank Online]	PLN 0.00
	creating/modifying/cancelling in the phone banking service [CitiPhone] or at a Bank Branch execution	PLN 20.00 PLN 0.00
Cards and cash		1 EIV 0.00
Debit card service	per month <b>Total annual fee</b> per each card	PLN 0.00 <b>PLN 0.00</b>
Issuing a payment card	issuing a Citicard payment card issuing a Citicard payment card as a result of replacement requested by the Client	PLN 0.00 PLN 30.00
Cross-border payment transaction with the use of a debit card for cash payments		PLN 0.00
Cross-border payment transaction with the use of a debit card for non- cash payments		PLN 0.00
Credit card service		the service is unavailable
Cash withdrawal	at a Bank Branch in Citi ATMs in non-Citi ATMs in Poland, via Merchants (with the exception of the Cashback service)	PLN 30.00 PLN 0.00 PLN 0 for the first 4 cash withdrawals in a given month; PLN 8 for each subsequent cash withdrawal

	in Citi ATMs abroad in non-Citi ATMs abroad	PLN 0.00 PLN 0 for the first 4 cash		
		withdrawals in a given month; PLN 8 for each subsequent cash withdrawal		
Cash deposit	at a Bank Branch in Citi ATMs	PLN 30.00 PLN 0.00		
	in non-Citi ATMs	PLN 0.00		
Overdrafts and related services				
Overdraft [Credit Line]	annual overdraft [Credit Line] fee	no fee in the first year; in the following years 1.00% of the overdraft [Credit Line] limit, no less than PLN 50.00		
	fee for changing the overdraft [Credit Line] limit	PLN 40.00		
Other services	1			
Preparing a statement of payment transactions	additional account statement, hard copy – applicable to Clients who signed the Deposit Product Agreement on or after August 22, 2011	PLN 5.00		
	renewed monthly account Statement sent to Client – fee for each month (also applies to former Bank Clients) – in hard copy	PLN 10.00		
	renewed monthly account Statement sent to Client – fee for each month (also applies to former Bank Clients) – in electronic format	PLN 8.00		
	account history for up to 12 months (for more than 12 months only in the form of monthly statements)	PLN 20.00		
	other certificates concerning the Account (also with other banking products – also applies to former Bank Clients), also making a specification of payment transactions, other than those listed above – in hard copy	PLN 70.00		
	other certificates concerning the Account (also with other banking products – also applies to former Bank Clients), also making a specification of payment transactions, other than those listed hereinabove – in electronic format	PLN 45.00		
Issuing a certificate of payment account operated	in hard copy in electronic format	PLN 15.00 PLN 13.00		