

Chanel Functionalities - Dual Currency Investment

Type of Activity	CitiPhone	Branch	Other	Citibank Online	Mobile Application
Opening a Dual Currency Investment	-	Yes	Yes	Yes	-
Termination of Dual Currency Investment	Yes	Yes	-	-	-
Checking the current offer of Dual Currency Investment	Yes	Yes	Yes	Yes	-
Granting a power of attorney	-	Yes	-	-	-
Revocation of the power of attorney	-	Yes	-	-	-
Data change	-	Yes	-	-	-
Checking the terms and conditions of open investments Dual currency	Yes	Yes	Yes	Yes	-
Checking the result of matured Investments Dual currency	Yes	Yes	Yes	Yes	-
Conclusion of the Framework Agreement for Dual Currency Investments	-	Yes	-	-	Yes
Termination of the Dual Currency Investment Framework Agreement	-	Yes	-	-	-
Instruction for the payment of funds by the heir	-	Yes	-	-	-

The availability of some channels may be conditional on meeting the requirements set out in the Terms and Conditions of Investment Products.