CHOOSE SELF-SERVICE

CitiDirect BE self-administration – quickly, safely and… environment-friendly

CitiDirect BE self-administration feature is one of the tools which enables you to manage a bank account on your own, without additional documents exchange and the need to contact the Bank.

CitiDirect BE Security Manager is a function designated to a person in your company. CitiDirect BE Security Manager is able to manage users' profiles and their entitlements as well as authentication tools (token, Mobile Pass) on his/her own, without the need to contact the Bank and send additional documents.

In order to ensure adequate support, it is necessary to designate at least two CitiDirect BE Security Managers, the Bank recommends designate three.

Entitlements of the CitiDirect BE Security Manager:

- Createsand deletes CitiDirect BE users
- Assigns, modifies and cancels user's entitlements
- Configure CitiDirect BE according to his/her own preferences
- possibility to disable a user immediately, e.g. in the case of losing the SafeWord card
- generates reports concerning users and its entitlements
- managing authentication tools (token, Mobile Pass)
- without the need to feel in applications and wait for their execution
- without the need to contact the Bank

Benefits for your Company resulting from having the CitiDirect BE Security Manager function:

- **Saving time**
- **Security** – changes are made by two users, after every change, authorisation is required
- **Paperless operation**
- **Better control over operations in the CitiDirect BE**
- **Reduction of expenses: free confirmations of payments, entitlements reports, mt940 reports etc.**

Applications and materials:

Designate CitiDirect BE Security Manager ››

CitiDirect BE User Guide ››

Detailed information about fees and commissions, the product functionality, requirements and conditions of product use, as well as risks connected with it, will be provided by Relationship Manager or CitiService Advisor.