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July 2023 | edition No. 7

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CitiDirect MobileToken: Discover the new fast login method

Why is it worth changing the login method and moving to a new, upgraded mobile token? **CitiDirect Mobile Token** is a new login credential available on the CitiDirect mobile app that enables users to login to CitiDirect® desktop and mobile. Setup is simple, activation takes just minutes, and login is easier than before!

CitiDirect Mobile Token enables users to simply - in just a few minutes - authenticate their identity so they can securely access CitiDirect on their computer or mobile app. Combined with CitiDirect biometric authentication (fingerprints or face recognition), it offers a convenient way to login to CitiDirect.

Security Managers can enable **Mobile Token** now for the users in their company/organization by following these easy steps: [CitiDirect® Mobile Token Enablement Guide for Security Managers](#). Then the users can easily activate their Mobile Token: [Mobile Token activation video](#) and log into CitiDirect: [Login video](#)

Why should you try CitiDirect **Mobile Token**?

EASY-TO-USE

- Modern and mobile friendly design
- Clear and contextual instructions
- Real-time progress indicators and visual feedback

SECURE

- Device binding
- Strong verification protocols
- Time-based controls and built-in security parameters

CONVENIENT

- Activation takes less than 2 minutes
- Login via a quick QR code scan - add biometrics as an option
- Reactivation at your fingertips

Install **CitiDirect BE Mobile** application where you can check the balance and perform authorization of payment **at any time even when you don't have access to the desktop**. The application has simple and transparent interface and strong security mechanisms such as ability to confirm login to the system using biometrics. **CitiDirect BE Mobile** will help you to:

- Authorize and release payments
- Check the account balance
- Preview the history of operations and details of the payments made
- Search for payments
- Link between company profiles
- Authorize the changes requested by Security Managers
- Use biometric authentication (fingerprints or face recognition)

The application is available for Apple iOS and Android.

More information can be found in the following materials:

[CitiDirect Mobile Token FAQ >>](#)

[CitiDirect BE Mobile >>](#)

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New CitiDirect®

- check what is worth knowing about the new version of our electronic banking

We have started the process of moving to a higher version of CitiDirect® platform, which provides greater transparency, efficiency and control. Our new version of CitiDirect electronic banking is being made available gradually, replacing subsequent modules of CitiDirect BE (the previous version of the system). Individual users may see the changes at different times and are informed about the date of the planned change individually via e-mail.

A new look of the main page

The widget function from CitiDirect is replaced by sections - so called **Cards**:

- **"Accounts"** Card - enables the user to preview the balances on selected 6 accounts
- Card **"Approvals"** - contains transactions with statuses for authorization and to send (reject, accept, display details)
- **"Recently Run Reports"** card - quick access to recently launched reports and their editing
- Section with user initials - access to: *settings, welcome tutorial, system messages, screen sharing*

New payment entry logic

- The payment entry form has changed its appearance. The user must first define the beneficiary before selecting the account
- Combination of **"payment analysis"** and **"show all payments"** in order for the user to view transactions at a certain time, taking into account the current payment status, view their course (tracking payments) and generate confirmation of payment

New reporting card "My reports"

- The user has access to recently launched reports (96 hours back)
- You can edit, run, download report
- Create new templates from scratch, or on the basis of already available
- Introduced management of already created report schedules (for ex. you can set the criteria according to which it will be processed)

Query and search

- The user can view the balances of all bills it has, display a detailed sight of balances and transactions, export data using the **"Export"** and **"Print"** button.

The session about the new generation of CitiDirect has been included in the program of our [online training >>](#) **We invite you to participate!**

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Cut-off times for accepting orders for outgoing foreign transfers

We kindly inform you that the bank extended the hours of accepting orders as of **July 1, 2023** (cut-off times) for outgoing foreign transfers.

Below we present the new cut-off times of accepting orders.

Outgoing foreign transfers:

Currency	Value date DO (today)	Value date D+1, Value date D+2
SEPA (EUR)	3:00 pm	D+1 5:00 pm
USD	3:00 pm	5:00 pm
EUR	3:00 pm	5:00 pm
GBP	12:30 pm	5:00 pm
CHF	12:00 pm	5:00 pm
SEK	10:15 am	5:00 pm
DKK	12:30 pm	5:00 pm
NOK	12:30 pm	5:00 pm
AUD	we do not realize with DO	3:00 pm
JPY	we do not realize with DO	3:00 pm
CAD	12:30 pm	5:00 pm
KZT	we do not realize with DO	3:00 pm
CNY	we do not realize with DO	3:00 pm
CZK	10:00 am	5:00 pm
HUF	12:30 pm	5:00 pm
ZAR	12:00 pm	5:00 pm
RUB	10:20 am	5:00 pm
RON	10:00 am	5:00 pm
TRY	10:00 am	5:00 pm
BGN	12:45 pm	5:00 pm
PLN	13:00 pm	5:00 pm
Other currencies	we do not realize with DO	we do not realize with D+1 D+2 2:30 pm

Incoming foreign transfers are booked by the end of the business day for the bank. Actual information on the cut-off times of accepting orders can be found on our website, in the Client Zone tab.

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Updates in the *Fees and Commissions Table* for Corporate Clients of Bank Handlowy w Warszawie S.A.



We kindly inform you that the bank revised its tariffs adapting them to the current offer, and taking into account changes in the market environment. Therefore please be informed that on **1st July 2023** **the updated *Fees and Commissions Table* entered into force**, which are available on the bank's website, at www.citihandlowy.pl/clientzone at the Fees and Commissions Table (extract) section.

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List of banks holding nostro accounts for Bank Handlowy w Warszawie S.A.

Please note: it is advised to send MT103 messages directly to CITIPLPX, and to provide the name of the correspondent bank in tag 53-54 of the SWIFT message.

Currency	SWIFT BIC	Name of the correspondent bank
USD	CITIUS33	CITIBANK N.A., NEW YORK
EUR	DEUTDEFF	DEUTSCHE BANK AG, FRANKFURT/MAIN
	CITIE2X	CITIBANK EUROPE PLC, DUBLIN
GBP	CITIGB2L	CITIBANK N.A., LONDON
CHF	CITIGB2L	CITIBANK N.A., LONDON
SEK	SWEDSESS	SWEDBANK, STOCKHOLM
DKK	NDEADKKK	NORDEA BANK DANMARK A/S, COPENHAGEN
NOK	DNBANOKK	DNB BANK ASA, OSLO
AUD	CITIAU2X	CITIBANK NA, SYDNEY
JPY	CITIJPJT	CITIBANK, N.A., TOKYO BRANCH, TOKYO
CAD	CITICATTBCH	CITIBANK, N.A., CANADIAN BRANCH, TORONTO
CZK	CITICZPX	CITIBANK EUROPE PLC, ORGANIZACNI SLOZKA, PRAGUE
HUF	CITIHUHX	CITIBANK EUROPE PLC, HUNGARIAN BRANCH, BUDAPEST
ZAR	CITIZAJX	CITIBANK N.A. SOUTH AFRICA, JOHANNESBURG
RUB	CITIRUMX	ZAO CITIBANK, MOSCOW
RON	CITIROBU	CITIBANK EUROPE PLC, ROMANIA BRANCH, BUCHAREST
TRY	CITITRIX	CITIBANK A.S., ISTANBUL
CNY	CITIHKHX	CITIBANK N.A., HONG KONG BRANCH, HONGKONG
BGN	CITIBGSF	CITIBANK EUROPE PLC, BULGARIA BRANCH
KZT	CITIKZKA	JSC CITIBANK KAZAKHSTAN, ALMATY
PLN	NBPLPLPW	NARODOWY BANK POLSKI, WARSZAWA

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Bank holidays: July and August 2023

Please note below the days in **July and August 2023** when orders received on that day will be effected on the following business day due to a currency exchange holiday (i.e. a public holiday in a given country).

JULY	
3	CA
4	US
5	CZ, SK
6	CZ, LT
14	FR
17	JP
19	AE
21	EE

AUGUST	
1	CH
7	AU, CA, IE, IS
9	SG, ZA
11	JP
15	Assumption Day, AT, BE, CY, ES, FR, GR, HR, IT, LT, LU, PL, PT, RO, SI
24	UA
28	GB
29	SK
30	TR

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